Guideline on CI reimbursement

- This applies to students in WKWSCI's graduate coursework programmes (MSIS, IS, and KM), who are working on the critical inquiry project (CI) as part of their coursework requirements.
- Students working on the CI project may seek reimbursement of up to \$100 per group (of 3) for participant incentives. Each group has to designate a team member as the formal liaison for the submission of claims and the disbursement of grant to team members. One student representative from the CI group can update the bank details in the system via the online Student Bank Account Form (Alternatively, you may log in to GSLink > Administrative Matters > Update of Bank Account Number.) Please refer to the 'Steps to update bank account number' guide from OFIN (refer to page 3 to page 6 below).
- All claims to be submitted must be incurred in the semester that the CI project is being conducted. Any submission of claims with payment for service period that is longer than the semester that the CI project is being conducted, the reimbursement will be pro-rated by WKWSCI finance department.
- Claims are based on production of official receipts and documentary proof of payment.
 There is also a template for the recipients to acknowledge and sign off upon the receipt of the participant incentives. Transport charges, meals, and other personal expenses are not claimable.
- Once the claims are verified and approved, the amount of the claim will be reimbursed to the account of the liaison member. The School will not be accountable for the disbursement to other group members.

Last updated: 23 June 2025

Procedures to submit CI reimbursement

The liaison member will need to <u>submit the claim via the GS Link</u>. They are required to <u>print the claim submission and to submit all receipts and documentary proof of payment</u>. The deadline for submission of claims to the Graduate Team via email at wkwsci_coursework@ntu.edu.sg is on **13th November 2025**. Late submissions will not be processed.

To submit reimbursement, each CI group's representative will logon to the GS Link under financial services for claim. Please follow the following instructions:

- 1. Select Integrated Claim System
- 2. Select "New Claim" Reimbursement Claim
- 3. Select Claim Type General Purchases/Others Claim from the drop down box
- 4. Input the description of the item or goods and services
- 5. Under the description section, student to also indicate their CI project and CI Group ID
- 6. Input date of receipt for purchases made
- 7. Input the cost centre and GL code information as follows:
- 8. Attach all supporting documents (official receipts, documentary proof of payment and acknowledge form for the receipt of the participant incentives)
- 9. Under the verifier, select Ong Jia Qi
- 10. Under the recommender, for recommender 1 For liaison member from KM, select Zhuang Yixin. For liaison member from IS/MSIS, select Eunice Ong
- 11. For recommender 2 select Zoey Boo Lee Ling
- 12. Under the approval, select Sin Sei Ching, Joanna
- 13. You may input the cost centre information as requested by the system:

| Programme | Cost Centre | GL Code | Internal Order |
|-----------|-------------|----------|----------------|
| MSIS | C440061004 | 75110050 | |
| IS | C440021000 | 75110050 | 2000021 |
| KM | C440061002 | 75110050 | |

NOTE: MSIS is referring to MSc in Information Systems. IS is referring to MSc in Information Studies. KM is referring to MSc in Knowledge Management.

NOTE: The KM programme and MSIS programme do not have an Internal Order number. When filling the online form, please leave the Internal Order field blank

- 14. Click submit and print a hardcopy of the claim form.
- 15. Bring the hardcopy claim form and all supporting documents (official receipts, documentary proof of payment and acknowledge form for the receipt of the participant incentives) to the CI coordinator at the WKWSI Graduate Programmes Office for verification.

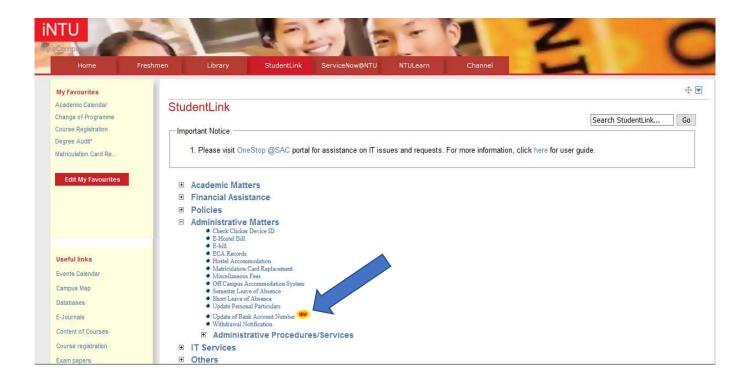
1) Click on 'Update of Bank Account Number' via StudentLink / GSLink

Embedded URL:

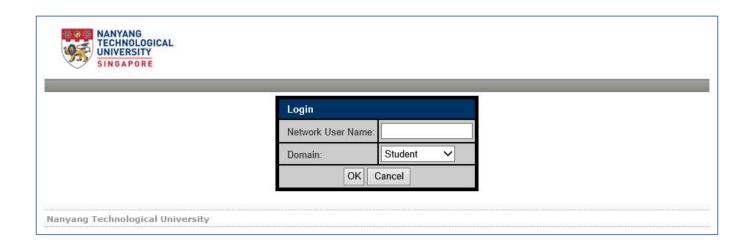
Student Bank Account Form

Direct URL:

https://sso.wis.ntu.edu.sg/webexe88/owa/sso_login1.asp?t=3&p2=https://wis.ntu.edu.sg/webexe88/owa/s_bank_acct.main



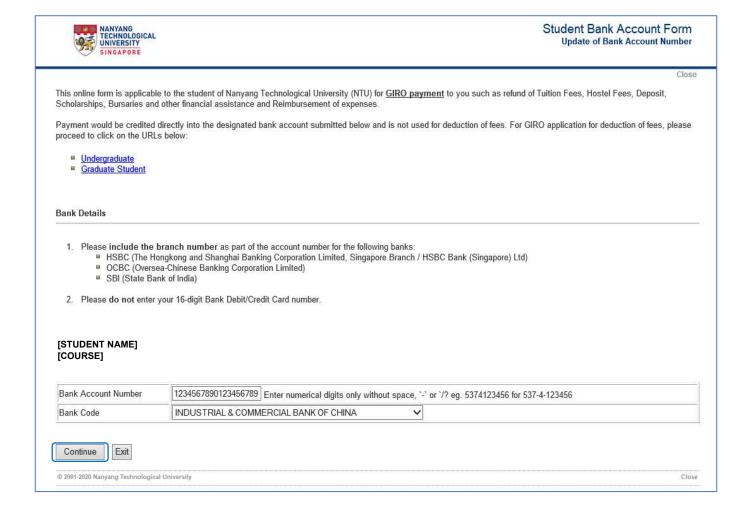
2) Log in as Student



3) Read the header information and notes on Bank Details.

Input the Bank Account Number (only numeric digits) and select Bank Name from the Dropdown List.

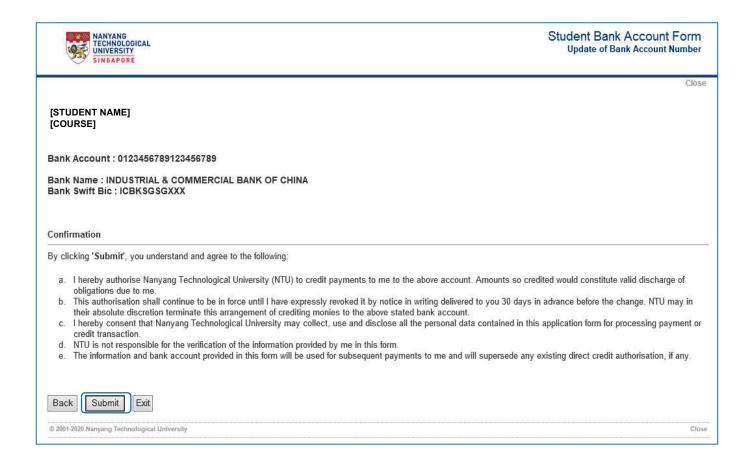
Click "Continue" after input.



4) Check the information to be submitted is correct.

Read the important notes under the 'Confirmation' paragraph.

Click 'Submit' if all the information is correct. Otherwise, click 'Back' to re-submit.

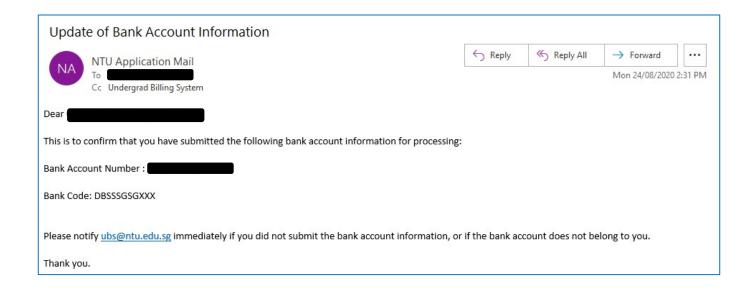


5) Acknowledgement after submission

| NANYANG TECHNOLOGICAL UNIVERSITY SINGAPORE | Student Bank Account Form Update of Bank Account Number |
|-----------------------------------------------------|----------------------------------------------------------------------------------------------|
| | Close Thank you. Please ensure you receive an email notification for successful submission. |
| Exit | |

6) Email Notification

An email notification will be sent to student's NTU email account upon successful submission.



7) Update

The bank account details will be updated within 1-2 days after email notification.