


# 1<sup>st</sup> email received from FileSG <notify@file.gov.sg>

Your Student's Pass has expired/has been cancelled

From: "ICA (via FileSG)" <[notify@file.gov.sg](mailto:notify@file.gov.sg)>  
Date:  
To:  
Subject: Your Student's Pass has expired/has been cancelled

  
Immigration & Checkpoints Authority (ICA)

Your Student's Pass has expired/has been cancelled

Recipient Name  
[REDACTED]

Agency Reference No.  
[REDACTED]

Transaction ID  
[REDACTED]

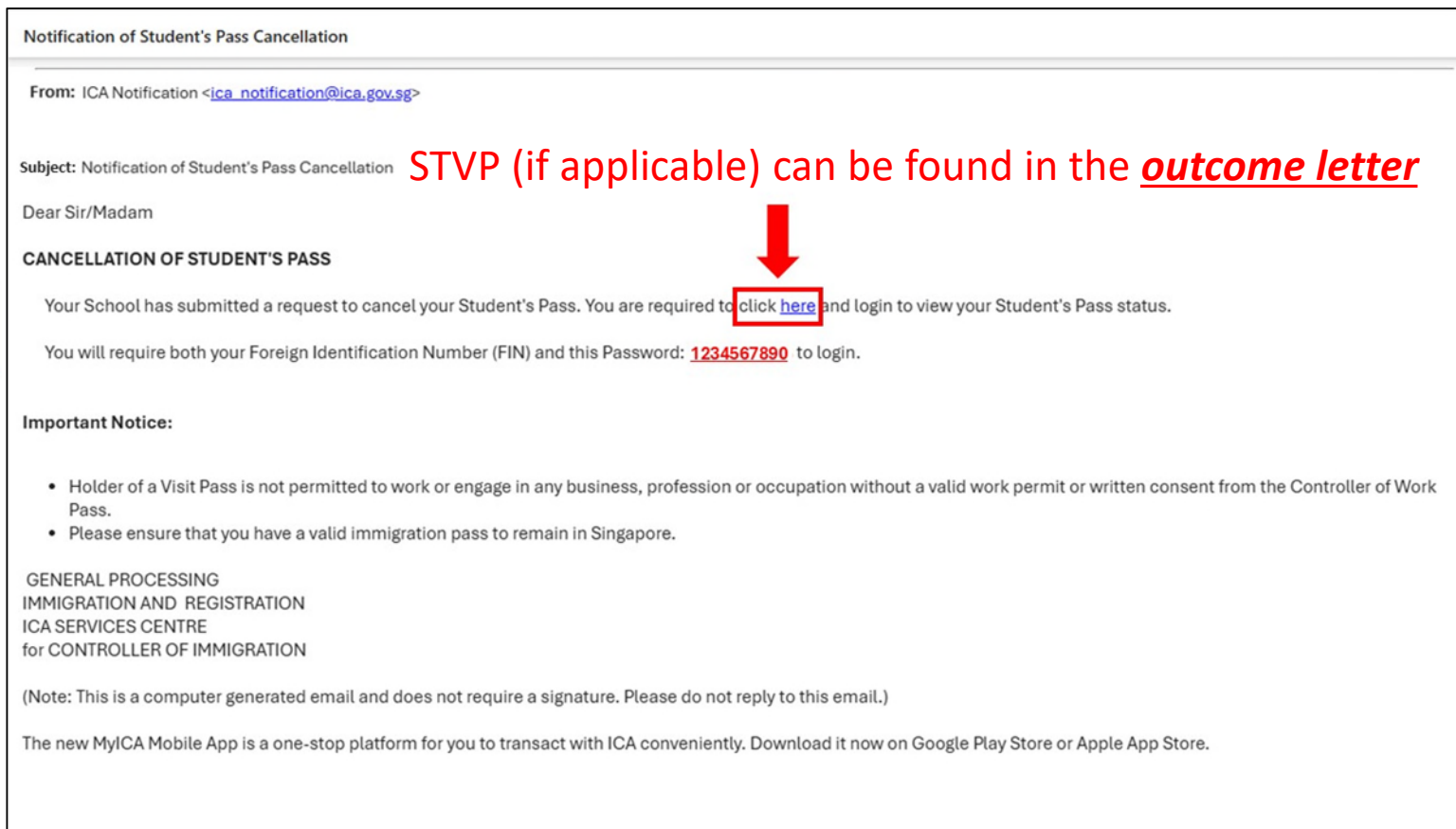
**Agency Message**

Your Student's Pass has expired/has been cancelled. You can still view your expired/cancelled passes by clicking 'Open in FileSG'.

[Open in FileSG](#)

- Email notification informing you that your STP has been *cancelled*

## 2<sup>nd</sup> email received from ICA <ica\_notification@ica.gov.sg>



- Email contains a *link* & *password* to retrieve the STP cancellation outcome letter.
- *Short-Term Visit Pass (STVP)* will be issued to students who are *in Singapore at the point of STP cancellation*.
- The duration of STVP is determined by ICA.